

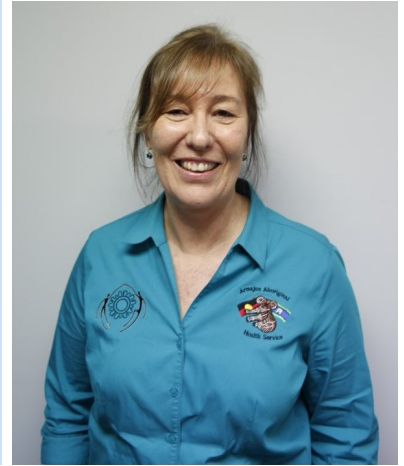
Tanya Fox — CEO

There have been some changes to the Brighter Access Board of Directors following an Annual General Meeting last week. I would like to thank Jenny Ryan for accepting the role of Chairperson.

Jenny, pictured right, has been on the Board since 2010 and has a strong commitment to people with disability. As an active supporter of Brighter Access for more than 25 years, Debbie McCowen will continue as Treasurer. The Board has welcomed a new member- Deb Pugh, who sits alongside existing members John Scoble and Kate Lockhart. Kate came onto the board in 2011 and John joined in 2019.

Lastly, I would like to thank our two exiting Board members Cheryl Wilson and Cheryl Hill, who have both been longstanding members, for providing many years of service to the organisation.

Take care, Tanya.



Lisa Fulton—

General Manager Operations

Our participants and support staff in Port Macquarie have done a great job in decorating one of their SIL homes for Halloween.

There are streamers, pumpkin cut outs, spiders, skeletons and other spooky decorations around the house that look amazing.

I would like to encourage our staff working over the weekend to find creative ways to get in the Halloween spirit.

There may be an opportunity to dress up, decorate or even do some trick or treating among our staff and participants.



Brad Hilton—General Manager Corporate Services

First impressions have such a deep impact on all of us. In business, the person answering the phone is not only the first impression but also paints a picture of that business. Brighter Access is very lucky to have a young man at the Support Hub who presents a perfect first impression. Many of you will have spoken to Billy Goodwin since he started with Brighter Access in August 2019, but you may never have met him. So we thought it was important for you all to get to know Billy, pictured left, a little better below:

Hi my name is Billy. Most of you probably know me as the friendly voice that answer your calls when you dial the support hub in Inverell. I have previously worked in fast food and sales. Brighter Access has by far been the most fulfilling, crazy and enjoyable job I have had. I love when you guys call me and I get to know you all. In my spare time you can usually find me adventuring around Inverell and surrounds, catching up with friends, having a cheeky wine while having a boogie or tendering to my house plants. Remember, always be nice!