

## Tanya Fox — CEO

As a disability service provider we receive advice from the NSW Department of Health which we must comply with to keep our staff and participants safe during the COVID-19 pandemic. In light of the latest advice received this week, all staff working in Hunter locations must wear a protective mask during work hours, and any visitors to Hunter SIL homes are also required to wear a mask.

Staff in New England, Central Coast and Mid North Coast locations may wear a mask should they choose to.

The Health advice also requires that staff do not work across multiple locations in order to help contain the spread of the virus.

*Thank you for your support, stay safe.*

*Tanya*

## COVID-19 Snapshot

### NSW

**9 new cases in past 24 hours**

**3,747 confirmed cases to date**

**53 lives lost**

**1,781,498 tests carried out**

### Nationwide

**22,358 total confirmed cases to date**

**361 lives lost**

**686 cases hospitalised**

## Lisa Fulton—General Manager Operations

Brighter Access delivers a support to participants called Coordination of Supports.

A Coordinator of Supports assists participants to implement their NDIS Plans, ensuring they receive the most appropriate supports to meet their individual needs as well as fit within NDIS funding budgets.

A Support Coordinator assists the participant to find service providers, community organisations and mainstream services, and supports them to make informed choices of whom they would like to deliver their supports, what activities they would like to be part of and assists with housing options.

Currently Brighter Access has Support Coordinators in Central Coast, Hunter/Newcastle, Inverell and Tamworth.

*Pictured right, clockwise from top left: Warren Sullivan—Team Leader, Gail Walker—Tamworth, Jenny Hinton—Hunter, Susan Kielt—Central Coast*



## Joe Holahan—General Manager Quality & Projects

There is a LOT of information getting around about the current COVID-19 pandemic. Unfortunately, a lot of it is very unreliable. We would strongly recommend that, where possible, everyone rely on a 'single point of truth'. In terms of what we are required to do, such requirements are supported by a Public Health Order from the NSW Government. Consequently, our best 'single point of truth' is the NSW Government Health Department website. Have a look at <https://www.nsw.gov.au/covid-19>.

## Brad Hilton—General Manager Corporate Services

Brighter Access would like to remind all staff that Personal Protective Equipment (PPE) in the current crisis is a limited resource. Staff are also reminded to ensure that they follow instructions for the correct usage of masks—please refer to the video in SMS link.

**We thank you for your ongoing efforts during this challenging time.**