

Tanya Fox — CEO

Sometimes, with the hustle and bustle of life, it can be easy to forget the positive impacts we make on the participants we support each and every day.

It doesn't matter what our role is within Brighter Access, everything we do translates into a positive outcome for our participants.

We should all be proud of the difference we are making and I want to thank everyone for continuing to make such a powerful impact on peoples' lives.

Take care, Tanya.

EVEN
A SMALL
GESTURE
OF KINDNESS
CAN HAVE
A BIG
IMPACT.

facebook



Our long-term Combine participants Shaun and Donna held a commitment ceremony in April, after being engaged for over 25 years. The pair enjoy romantic getaways together regularly and were recently supported to the Coffs Harbour Butterfly House by Madi and Fel. They saw hundreds of live, Australian butterflies and an interactive dinosaur exhibition!



Brad Hilton—General Manager Corporate Services

Motor Vehicles are a necessary tool for most businesses. Community Services, like Brighter Access that cover large regions, incur travel as part of their day to day operations. This travel can be performed in either a staff members vehicle or a Brighter Access owned vehicle. Brighter Access currently have over \$900,000 invested in our motor vehicle fleet. It is important that staff remember that whether they are in a Brighter Access owned vehicle or their own vehicle, from which they are claiming travel allowance, they must adhere to the relevant **road rules**. This is not only for their own safety or other road users, but that of our participants we support.

What drivers must do when performing their duties:

- Ensure the vehicle is safe to drive by performing the pre use checklist
- Following Speed Limits (including varying speed limit areas e.g. school zones)
- Not using your mobile phone while driving
- Wear a seatbelt and ensure passengers are wearing a seatbelt– Should you feel that this is not appropriate for a participant, you must consult with your line manager.
- Drive to the conditions
- Have a valid license to drive in New South Wales

COVID-19 Snapshot

NSW:

10 new cases in past 24 hours
4,185 confirmed cases to date

Nationwide:

53 new cases in past 24 hours
26,779 total cases to date
23,721 cases recovered to date

Reports from NSW Health have found a 16 per cent drop in testing rates across the state. We encourage all staff to stay vigilant and get tested for COVID-19 if you have any cold or flu like symptoms.

Joe Holahan—General Manager Quality & Projects

As we slowly progress towards a new "COVID normal", it's time for the Quality Team to get back to business as usual. This involves coaxing MYP Software to work with our Brighter Access Policies, Procedures, Processes, Protocols and Forms. A big part of Quality Team accountabilities is the ongoing review of all internal documentation. We need to ensure that documentation is compliant with NDIS requirements, but also facilitates quality outcomes for our participants.

